

## Digital Market: Tool for Poverty Alleviation

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DOI: 10.56201/ijssmr.v9.no11.2023.pg283-289

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### **Abstract**

*This study delves into the intricate relationship between digital market solutions and poverty alleviation, specifically focusing on underserved communities in the global South. The persistent poverty traps prevalent in these regions necessitate integrated interventions that foster economic inclusion, sustainable livelihoods, and self-sufficient prosperity. The advent of digital infrastructure connectivity and widespread mobile technology adoption presents an unprecedented opportunity to overcome traditional barriers and uplift marginalized populations. The study argues that digital connectivity serves as a powerful vehicle for empowerment, dissolving geographical barriers and facilitating access to essential information, financial tools, and employment opportunities. It advocates for a market-based approach that recognizes the inherent talents for enterprise within impoverished communities, empowering individuals to direct solutions that meaningfully improve their circumstances. The digital divide dilemma is addressed, acknowledging that the impact data often focuses on those with basic digital literacy, leaving out those at the extreme margins without access to mobile phones or the internet. Design misalignment issues, including language barriers and cumbersome interfaces, are highlighted as potential obstacles to the effectiveness of digital interventions. The study emphasizes the importance of capacity building and localization, advocating for skills training and leadership development within communities to enable them to direct solutions aligned with their priorities. In conclusion, the study asserts that thoughtfully developed digital platforms have the potential to disrupt endemic poverty cycles. However, realizing this potential requires equitable access policies, sustained design optimizations, and participatory capacity building to deliver user-centered interventions that truly uplift marginalized communities from poverty traps into more prosperous futures. The paper recommended that advocate for and implement policies that ensure equitable access to digital infrastructure, including internet connectivity and mobile technologies. Prioritize underdeveloped rural areas to bridge the digital divide and provide opportunities for those at the economic periphery.*

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**Keywords:** Digital market; Poverty alleviation; Economic inclusion and Sustainable livelihoods

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## **Introduction**

Persistent poverty traps afflicting large segments of developing world populations demand integrated interventions cultivating economic inclusion, sustainable livelihoods, and self-sufficient prosperity transcending geographic misfortunes of birth. Rapid expansions in digital infrastructure connectivity alongside proliferating mobile technologies provide promising platforms potentially transforming previous insurmountable distance barriers into surmountable opportunities linking underserved communities with essential market access, financial services, social protection schemes, remote employment, and empowered development steering (Aker & Blumenstock, 2015). Yet fully capturing this poverty alleviating promise relies on careful contextual alignment and participatory design optimizing user experiences towards responsively delivered interventions sustainably uplifting populations long mired along economic periphery.

This analysis examines the premise behind digital market solutions expanding choice freedoms as catalytic tools alleviating multidimensional poverty across protractedly underserved global South communities through enhanced information channels, economic participation avenues and financial service provisions. It explores evidence on early impacts while addressing remaining ethical challenges around equitable connectivity availability, context-specific design, and localized capacity building necessary securing truly empowering welfare improvements.

## **Conceptualizing Poverty**

### **Prevalent Definitions and Metrics**

Poverty embodies deprivation of essential capabilities hindering holistic human flourishing that spans inadequate income and purchasing power limiting material needs, hunger and malnutrition impairing health, social exclusions blocking opportunity access and political voice, and environmental risks exacerbating vulnerabilities (UNDP, 2021). The World Bank (2021) delineates extreme poverty as living on less than \$1.90 (adjusted for purchasing power and inflation since 2015 benchmark) per person per day. Meanwhile relative poverty comparisons within countries often set higher thresholds aligned with median income standards, such as 50% below national average earnings (OECD, 2022).

Multidimensional metrics now also quantify cumulative deprivations across education, health, living standards and environmental quality indicators within the UN's Sustainable Development Goals framework monitoring progress addressing interconnected obstacles woven through systemic poverty cycles (UNDP, 2021). These composite measures better capture nuanced barriers than reliance on simplistic income cutoffs alone.

### **Poverty Drivers in Developing Contexts**

Several cyclical factors drive descent into and sustain endemic poverty traps especially concentrated across rural locales in Global South regions:

- Environmental shocks like droughts, floods or blights destroying local agricultural yields and livelihoods while depleted savings lacks cushion against lean years (Monga et al., 2019).

- Global commodity price collapses tanking local textiles revenue and food crop values undercut already slim profit margins (UNCTAD, 2019).
- Poor road, electrification and digital infrastructure blocking market access and cementing information barriers on pricing or cultivation best practices (Africa Development Bank, 2020).
- Knowledge gaps impeding agricultural productivity advancements amidst climate change, soil depletion, and water scarcity dynamics (De Janvry & Sadoulet, 2020).
- Healthcare deficiencies driving disease and inadequate education access hindering skills development - both shrinking employment prospects and earnings potential (Krishna et al., 2022).

These machinations manifest powerlessness fueling perpetual poverty cycles absent external interventions altering structural dynamics oppressing human capabilities.

### **The Digital Market Premise for Poverty Alleviation**

#### Connectivity as Vehicle for Empowerment

Sustained progress expanding digital infrastructure paired with rapid proliferations in mobile technology adoption rates across many lower income countries provide new gateways connecting previously underserved and marginalized populations with essential market information, financial control tools, remote employment opportunities, social service access points and political participation channels while reducing traditional constraints around humanitarian relief delivery and development aid provisions (Aker & Blumenstock, 2015). Networked tools dissolve distance and middlemen barriers that long solidified geographic disadvantages (Heeks, 2018).

#### Choice and Control Towards Self-Directed Development

Digital platforms grant new pathways for impoverished communities buying and selling goods, finding remote work, securing small business capital funding, and accessing other financial tools on demand at efficiently reduced costs and bureaucratic hassles compared to analog equivalents (Krishna et al., 2022). This empowers more self-directed livelihood steering aligned with inherent priorities. Further, shifting from siloed transactional aid delivery structures to integrated digital ecosystems rooted in principles of participation, ownership and empowerment better align interventions to complex needs across impoverished populations while reducing historically high fiscal waste associated with misaligned donor funded development projects (Ardjouman, 2022).

#### Market-Based Approach

Rather than positioning impoverished groups as passive recipients awaiting external humanitarian rescue, market-driven approaches recognize inherent human talents for enterprise and leverage choice principles empowering people to direct solutions most meaningfully improving their communities based on ground truth understandings of contextual needs (Krishna et al., 2022). If platforms effectively align with user behaviors and priorities in information access, financial exchanges, asset transactions and remote work opportunities, virtuous circles uplift individuals previously relegated at geographic and economic periphery.

## **Evidence on Poverty Alleviation Impacts**

### **Income and Wealth Creation**

Several studies across Sub-Saharan Africa document mobile financial applications appreciating household income measures and asset ownership - key metrics indicating poverty alleviation through enhanced livelihood capabilities (Suri & Jack, 2016). Quantitative evidence spans boosts in micro retail entrepreneurs' sales revenue (Batista & Vicente, 2022), improvements in rural agricultural yields via precision technology decision support systems (Deichmann et al., 2016), and administrative optimizations in government-to-person financial transfer programs (Ardjouman, 2022).

Qualitative study of long-term GiveDirectly direct cash transfer participants in Kenya found majorities of recipients invested funds in home improvements, business start-ups, or human capital development through additional schooling - all positive indicators of sustained living standard improvements (Haushofer & Shapiro, 2016). Follow-up quantified measurable multiplier effects across villages receiving cash transfers compared to similar villages not receiving payments, validating significant positive spillovers apparently induced through increased economic activity and local market dynamism (Egger et al., 2019). By expanding both market access and individual financial control, digital platforms offer conduits enriching absolute and relative material resource flows even at micro scales.

### **Women's Empowerment**

Studies uniformly highlight disproportionately positive impacts on women economic activity levels, income and asset ownership rates from engagement with mobile banking and peer networking tools - outcomes consistently associated with shifts in intrahousehold decision-making authority patterns towards greater gender balance and control over finances traditionally dominated by male figures (Schaner, 2017). These social transformations enabling more gender-equitable development patterns and status carry meaningful generational promise.

### **Education and Health Access Expansion**

While limited, early evidence links mobile telehealth advice platforms with higher rates of doctor visits, improved perceptions of care quality and better maternal and child health outcomes in low and middle income regions where geographical barriers to clinics prove prohibitive (Sondaal et al., 2016). Automated digital tutoring dialogues also demonstrate learning gains improving foundational literacy and numeracy rates among school-aged children (Angrist et al., 2020), while mobile micro-skill training apps helping bridge employment preparations show participatory promise where infrastructure deficits inhibit conventional workforce development programs. Such knowledge transfer effects prepare conditions enabling more empowered self-directed development.

## **Criticisms and Ethical Challenges**

### **Digital Divide Dilemmas**

Despite promising evidence on poverty alleviating potential, critics note much impact data centers around modest income groups already holding basic digital literacy, while those at extreme margins lack basic mobile phone or internet availability critical accessing opportunities (Heeks, 2018). Rural communities often suffer underdeveloped infrastructure blocking connectivity, though rapid expansions in satellite and cellular network coverage along with declining costs for internet-enabled phones show signs of dissolving access barriers over coming decades through market forces alone.

### Design Misalignment Issues

Others highlight platforms failing optimizing user experiences when designed devoid of contextual participatory input (Toyama, 2015). Clunky user interfaces, English-only interfaces assuming universal literacy, cumbersome verification hurdles to access government services, lack of local language customer support and unintuitive menu layouts misaligned with low-literate users typify suboptimal design detracting uptake and limiting reach to only higher income adopters. Without intentional inclusive design practices, tools default to privileging certain groups while excluding others.

### Capacity Building and Localization Needs

Sustainably empowering solutions demand localized skills training and leadership development enabling communities direct solutions aligning inherent priorities rather than remaining dependent on foreign companies and nonprofits mismatched navigating hyperlocal dynamics (Heeks, 2018). Strengthening data and technological capabilities inside poor countries also retains more value add through enhanced Adaptability responding to emerging needs (Ardjouman, 2022). Prioritizing policies securing universal digital access, UX localized design, and community-led capacity building sustains pro-poor impacts at scale.

### Conclusion

In principle, thoughtfully developed digital platforms granting financial, informational and networking participation tools offer unprecedented tailwinds disrupting endemic poverty cycles for traditionally underserved communities located at geographic and economic periphery. When intentionally designed ensuring UI/UX alignment with local user behaviors and context alongside secured widespread connectivity infrastructure and participatory capacity building support, early evidence suggests digital markets potentially uplift millions from oppressive poverty traps into more Prosperous choice-abundant futures directed through inherently aligned priorities and preferences. Yet realizing these transformations relies on equitable access policies and sustained design optimizations responsively delivering user-centered interventions.

### Recommendations

Based on the paper, it recommended that stakeholders can work towards harnessing the full potential of digital markets as tools for poverty alleviation, fostering inclusive and sustainable development for underserved communities:

1. Advocate for and implement policies that ensure equitable access to digital infrastructure, including internet connectivity and mobile technologies. Prioritize underdeveloped rural areas to bridge the digital divide and provide opportunities for those at the economic periphery.
2. Emphasize the importance of participatory design in the development of digital market solutions. Involve the target communities in the design process to ensure that platforms are aligned with local user behaviors, preferences, and contextual needs.
3. Design user interfaces that are intuitive, language-inclusive, and culturally sensitive. Avoid assumptions about universal literacy and language proficiency. Provide local language support and ensure that interfaces are accessible to users with varying levels of digital literacy.
4. Invest in localized skills training and leadership development programs within communities. Empower individuals to not only use digital tools but also actively participate in the development and adaptation of these tools to address hyperlocal dynamics and needs.
5. Prioritize policies that promote universal digital access, ensuring that all segments of the population, including those in remote and underserved areas, have the opportunity to benefit from digital market solutions. This may involve government initiatives, private sector partnerships, and community-driven projects.
6. Support and foster community-led initiatives that leverage digital platforms for economic activities. Encourage entrepreneurship, small business development, and collaborative efforts that align with community priorities and preferences.

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